

Survey

Dear Parents,

Thank you for spending your time to complete this survey.

We are always trying to provide the finest programme and service. However, you are naturally the best judge of our success and it is with the assistance of your views that we can best improve our services to you.

We would sincerely appreciate any comments you may have on the programme and services we provide for you and the more specific you can be in your comments, the easier it will be for us to act upon them.

In some cases we may need to reply to you, so your name and e-mail would be welcome but not essential.

Please tick the service in question:

- BEFORE SCHOOL CARE**
- AFTER SCHOOL CARE**
- FUN HOLIDAY ADVENTURES**
- PRIDE ESCAPE (Youths)**
- PRIDE ESCAPE (Family Weekend)**
- EXTERNAL EDUCATION (Safari & Kiwi Quest)**
- OTHER**

1) How do you feel about bringing your cub(s) to Pride Lands?

It's great

It's ok

I don't like it

Any suggestions?

2) How do you feel about our trip days?

It's great

It's ok

I don't like it

Any suggestions?

3) How satisfied are you with the quality of supervision at the programme?

Excellent

Satisfactory

Poor

Any suggestions?

4) Are you aware of what activities are offered?

Yes / No

5) How satisfied are you with the activities offered?

Excellent

Satisfactory

Poor

6) What activities would you like to see offered?

7) Are you aware of Pride Lands programme resources?

Yes / No

8) Are you satisfied with the resources available?

Excellent

Satisfactory

Poor

Any suggestions?

9) What resources would you like to see provided?

10) How do you feel about the fees?

Excellent value

Good value

Poor value

11) Are you satisfied with the accounts system?

Excellent

Satisfactory

Poor

Any suggestions?

12) Are there changes you would like to see made to the accounts system?

Yes No

Any Suggestions:

13) How are the communication levels between staff and parents?

Excellent

Satisfactory

Poor

14) How can this communication be improved?

15) Any feedback or suggestions you may have would be genuinely welcomed!

Name: _____

E-mail: _____

Thank you.